

## AV Dawson Opening Hours and Operating Hours

Our office opening times and standard operating hours (for our operational teams) vary by department in order to best support customer requirements in each area of the business. Our current arrangements are detailed below.

AV Dawson reserves the right to amend this at any time and without notice. AV Dawson does operate outside of these times for some customers, if this is required please contact AV Dawson directly to discuss and agree individual arrangements.

Department/Business Division	Office Opening Times*	Standard Operating Hours (Operational/yard-based teams)
Shipping/Port	08:00-17:00 Mon-Fri	08:00-16:00 Mon-Fri (vessel loading/discharge usually 06:00-18:00)
TRIP	07:00-16:30 Mon-Fri	07:00-15:30 Mon-Fri
Transport	07:00-17:30 Mon-Fri 08:00-11:00 Sat	24/7
Rail	08:00-17:00 Mon-Fri	06:00-14:30 Mon-Fri
Storage/Property	08:00-17:00 Mon-Fri	08:00-16:00 Mon-Fri
Trailer Workshops	07:00-19:00 Mon-Sun	07:00-19:00 Mon-Sun
Accounts	08:00-17:00 Mon-Fri	n/a
Main Reception Line	08:00-17:00 Mon-Fri	n/a

*\*(excluding normal public and bank holidays in England)*